



Pennsylvania
Department of Transportation

FOR IMMEDIATE RELEASE
March 23, 2026

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PennDOT Invites Pennsylvanians to Share Feedback on Winter Services

The statewide online survey is available until April 14

Harrisburg, PA – Safe travel on Pennsylvania roadways is a top priority for the Pennsylvania Department of Transportation (PennDOT), no matter the season. With spring beginning, PennDOT is seeking the public’s feedback on its services this winter [through an online survey](#).

“I’m incredibly proud of how the PennDOT team met the mission across Pennsylvania this season, working around the clock to keep people and goods moving,” said **PennDOT Secretary Mike Carroll**. “The public’s input through this annual survey helps us review perceptions and knowledge of our operations, while we also look for public information opportunities.”

The survey is available through April 14 and should take about five minutes to complete. All responses are anonymous.

The 17-question survey asks respondents about their timeline expectations for safe and passable roadways, how they rank snow-removal priorities, and how they rate PennDOT’s winter services.

Respondents are also asked how they receive PennDOT roadway information, and whether or how they use the state’s 511PA traveler information services. During the winter, www.511PA.com offers its standard traffic and incident information while adding PennDOT plow-truck locations, winter roadway conditions, and other services.

At any time, drivers can check conditions on more than 40,000 roadway miles by visiting www.511PA.com. 511PA, which is free and available 24 hours a day, provides traffic delay warnings, weather forecasts, traffic speed information, and access to more than 1,200 traffic cameras.

511PA is also available through a smartphone application for iPhone and Android devices, by calling 5-1-1, or by [following regional X alerts](#).

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